



WELCOME TO TEMPUR®

The Tempur Sealy group is the world's largest manufacturer of premium mattresses, pillows, and innovative bedding systems. We sell our products in over 90 countries under the TEMPUR® brand. The pressure-relieving material is exclusively produced in company-owned manufacturing facilities.

Process Manager (f/m/d)

We are seeking a **dynamic process manager** to improve the efficiency of our business processes. In this role, you will be responsible for evaluating the efficiency and costs of established processes, developing improvement strategies, and facilitating changes.

To ensure success in this role, you should have a deep understanding of business management, excellent communication skills, and the ability to coordinate multiple teams.

The process manager is a business advisor working closely with the Subsidiaries and Management: They are part of the finance and operational corporate team.

RESPONSIBILITIES

- Review and evaluate the day-to-day operation to analyze potential for efficiencies, ensure smoother process flows and other improvements.
- Supervising the operational leaders in the subsidiaries by providing constructive feedback, training and suggestions.
- Setup workshops with subsidiaries to drive best practices and knowledge sharing.
- Review and plan how to change the current more wholesale oriented setup to a more direct consumer facing business.
- Setup KPI for the evaluation of operations. Evaluate overall performance by gathering, analysing, and interpreting data and metrics.
- Review and adjust supply chain for more efficiencies and enhance customer satisfaction.
- Review and/or setup policies and procedures for implementation of business processes
- Manage relationships/agreements with external partners/vendors. (Freight, Warehouse, Professional vendors for projects)
- Liaising with Management to make decisions for operational activities and set strategic goals. (Safeguard and augment the efficiency of the company's operations to facilitate accelerating development, growth and long-term success.)

REQUIREMENTS

- Detailed understanding and experience in the DTC business.
- Especially in setting up and managing customer service, logistics and fulfillment.
- Bachelor's degree in business management, process control management, or similar.
- 4+ years' experience as a process manager.
- Excellent analytical and troubleshooting skills.
- Ability to coordinate projects and lead multiple teams.
- Exceptional written and verbal communication skills in English

TRAVEL: Frequent International travel is required.

Are you interested? We're looking forward to your detailed application stating your salary expectations and earliest possible availability. Your contact person is Arkadiusz Moskwa. Please apply exclusively via our e-mail address bewerbung@tempur.de

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